



ILLINOIS MEDICAL DISTRICT

Guest House

IMD GUEST HOUSE 2019 IMPACT REPORT

Thank you for supporting IMD Guest House in 2019.

Your generosity helped provide temporary lodging for 764 patients seeking treatment in Chicago, and their families – a record for IMD Guest House.

None of those families had to worry about being turned away for financial reasons, meaning that they could count on IMD Guest House when they were facing great instability in their own lives due to a medical crisis. In fact, many of our guests could not complete treatment without our services and your support.

Unrestricted donors helped the many different patients and families we supported in 2019. If you made a restricted gift, the families you helped are described below.

ADDRESSING UNPREDICTABLE ASPECTS OF HEALTHCARE

While the future of healthcare is hard to predict, two trends that will continue are: 1) that advanced, critical care will become increasingly concentrated in large medical centers; and 2) that large medical centers are investing in outpatient treatment facilities, requiring patients to be near the hospital but not in the hospital during treatment.

For patients seeking advanced care and their families, this growing concentration of care adds another level of uncertainty to an already difficult situation. In short, if a patient needs advanced care and doesn't live near a major medical center, the patient and their family need to travel to receive treatment. Sometimes this takes them to an unfamiliar big city. They may not know how long they will need to be away from home, and they may not have funds for the expense of lodging.



EFFICIENT USE OF FUNDS

In donating to IMD Guest House, you should feel confident that your funds are being used efficiently, to support families in need.

According to our most recent external audit, 83% of expenses went to support programming, as opposed to overhead. This is well-above the 65% threshold published by the Better Business Bureau Wise Giving Alliance.





For families facing this situation when traveling to Chicago, IMD Guest House is a place to rely on – with clean, affordable lodging for patients receiving treatment and their families. In fact, IMD Guest House is the only organization in Chicago that supports patients of all ages, with any diagnosis.

HELPING THOSE IN FINANCIAL NEED

IMD Guest House never turns families away for financial reasons. **Your contributions subsidized payments for families who cannot afford the \$65 nightly rate.** In 2019, families receiving subsidies accounted for 60% of our nights of service to medical patients. In addition, about 40% of our medical guests in 2019 came from low-income households.

THE CARE OF COMMUNITY

Your contribution helped to provide emotional support to families during a medical crisis, in addition to addressing their practical needs. Families facing this situation often feel isolated, cut off from their communities, and feeling more like a diagnosis than like people. When you give to IMD Guest House, you give families the opportunity to connect to our community, to visit our Community Room and to participate in programming. It's an opportunity to retain their humanity, and to lighten the emotional burden they bear.

"IMD Guest House offered more than a place for us to stay, they offered my mom and I support and community which is needed during the recovery process. On my lowest days I was able to utilize the daily activities that focused on physical, psychological, and emotional support ... (for short time) I felt normal. I would forget that I was sick."

KEY PATIENT POPULATIONS

As the only organization in the Chicago area that supports patients of any age, seeking any type of treatment, IMD Guest House serves a diverse patient population. These are some of the largest and/or fastest growing patient populations that you helped in 2019.

ORGAN TRANSPLANT

With your help, we supported nearly 100 organ transplant patients and their families in 2019, providing nearly 1,900 nights of service, approximately double the amount we provided in 2018. For organ transplant patients, IMD Guest House plays a critical role from pre-transplant testing, through treatment and for follow-up appointments. We saw growth from our largest source of transplant patients, UI Health, and from our other hospital partners Rush University Medical Center and the UChicago Medicine. Going forward, we will work with our transplant program sponsor Gift of Hope Organ and Tissue donor network to support transplant patients at the other transplant centers in Chicago.

CANCER

Every family in America has been touched by cancer in some way. **When you supported IMD Guest House in 2019, you helped our largest patient population - more than 1-in-every-3 of our medical guests.** That includes those with cancers of the blood, such as lymphoma or leukemia; bone marrow transplant recipients; and those brain cancer, breast cancer, lung and other solid tumor cancers. Just as cancer impacts every family, IMD Guest House provides lodging for cancer patients receiving treatment at all our partner hospitals: Rush, Stroger Hospital of Cook County, UI Health and the UChicago Medicine.

"My husband is receiving six weeks of treatment for brain cancer ... As our home is in Wisconsin, IMD Guest House has made it possible for him to be treated at a world class institution."

NICU/PEDIATRICS

Families with children suffering from serious health problems are an especially poignant population that benefits from medical guest housing. For patients receiving treatment at hospitals in the Illinois Medical District – Rush, Stroger Hospital of Cook County and UI Health – IMD Guest House is the major provider of temporary lodging.





The guests you supported include families with children in the Neonatal ICU and those with children receiving treatment progressive rare neurological diseases such as Batten Disease and Niemann-Pick Disease from pioneering specialist Dr. Elizabeth Berry-Karvis at Rush, and others.

VETERANS

Your support of IMD Guest House helped veterans recovering from invisible wounds – Post Traumatic Stress Disorder and/ or Military Sexual Trauma. IMD Guest House partners with the unique Road Home program at Rush. In 2019, you helped 198 veterans. Most completed the Road Home Intensive Outpatient Program (IOP), a 3-week evidence-based approach that delivers more than 150 hours of individual therapy, group therapy, wellness, mindfulness, nutrition and other treatment. IMD Guest House provided lodging for treatment cohorts of up to 18 veterans during the IOP, at no cost to the veterans. In addition, your support of veterans at IMD Guest House provided lodging for IOP alumni and their spouses for couples' therapy.

"I would like to thank the Guest House management They truly had a vested interest in making sure we, and other patients, had some decompress time. It was evident that it was not just a job they are coming to...they wanted to see smiles on people who are having a very difficult time."

THANK YOU FOR
YOUR SUPPORT!



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HEALTH



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